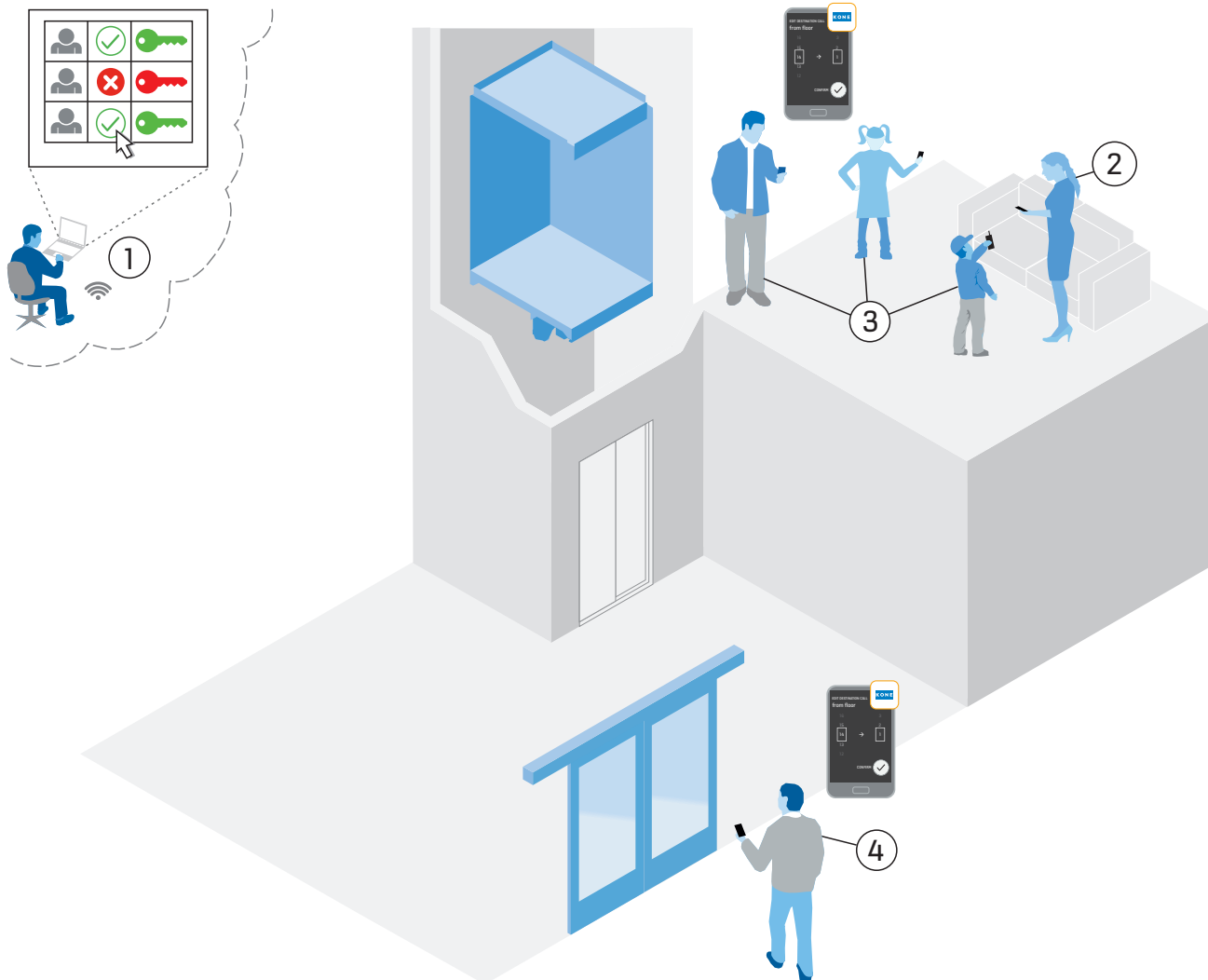


## Overview of KONE Elevator Call



### KONE Elevator Call

Users can call the elevator with KONE Flow on their way up or down in the building. The KONE Elevator Call system can have the following different types of user roles:

- ① **Building administrator**
  - Typically the building manager
  - Adds users with KONE Flow Manager
- ② **Facility main user**
  - Uses the KONE Flow application to give elevator calls
  - Invited to use the system by the building administrator
  - Can invite sub-users and add other facility admin users for own facility. All invited users remain connected to the original facility main user and their accesses to the facility are removed if the user who invited them is removed
- ③ **Sub-user**
  - Uses the KONE Flow application to give elevator calls
  - Invited to use the system by a facility main user
  - Cannot add new users to the system
- ④ **Managed user**
  - Uses the KONE Flow application to give elevator calls
  - Invited to use the system by the building administrator
  - Cannot add new users to the system

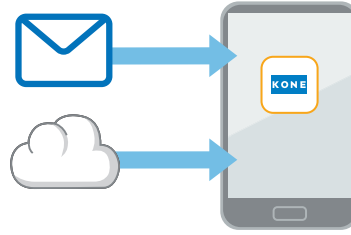
## Onboarding

1.

Activate your account and install KONE Flow.

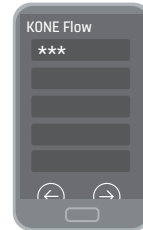
The link to activate your account is in the email you have received from your administrator.

Note: Search for "KONE Flow" and check your spam folder.



2.

Log in to KONE Flow.



3.

Tap LET'S GO.

Create activation emails to sub-users using Users tab.



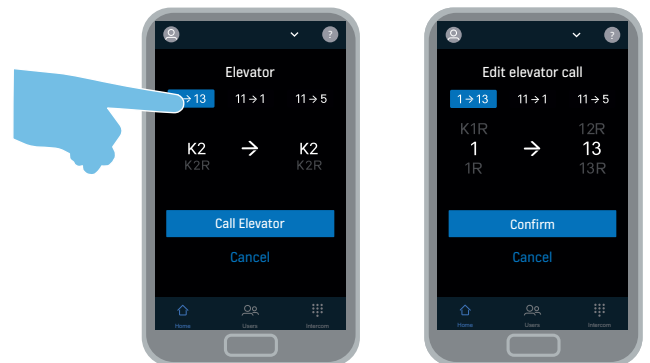
You are ready to use KONE Elevator Call.

## Call elevator with smartphone

In KONE Flow, tap on the route you want the elevator to travel.



If you want to edit a predefined route, press and hold the route. Select source and destination floors and tap Confirm.



1. [www.kone.com/koneflow](http://www.kone.com/koneflow)

2.



Feedback

3.

